

## **Congratulations on the purchase of your Kinetico Water System.**

Kinetico Incorporated warrants its products to be free from defects in material and workmanship. Any faulty part will be replaced at no charge for the part if it falls within the following time periods originating from the date of original system installation.

### **What is Covered?**

#### **I. Residential Mach® Series Water Conditioning Systems, Aerators, Neutralizers, Upflow Dechlorinators and Arsenic Guard® Systems.**

- 10** Ten years on all parts, including Macrolite® filtration media, ion exchange resin\*, and Kinetico by-pass valves and prefilter assemblies, except as otherwise noted below.
- 10** Ten years on the polyglass resin/media tanks and regenerant storage tank.
- 7** Seven years on 2060f Sulfur Guard™

(\*Only if the water conditioner is a Kinetico carbon combination system or is preceded by a Kinetico dechlorination system, where chlorine is present, and the carbon media is replaced when exhausted. Otherwise, coverage is seven years.)

#### **II. Kinetico K5 Drinking Water Station**

##### **A. Installed following a Kinetico Water Softener** (Kinetico K5 Drinking Water Station feed water must first pass through a Kinetico water softening system)

- 10** Ten years on all parts
- 10** Ten years on the reverse osmosis membrane

##### **B. Installed separately**

- 10** Ten years on all parts
- 4** Four years on the reverse osmosis membrane

(K2 Models covered under separate warranty.)  
Kinetico Commercial Reverse Osmosis Systems applied residentially are not covered by this warranty.  
(See Commercial Warranty.)

#### **III. Other Warranted Products**

- 1** Other Kinetico products, components and accessories that are not specifically mentioned elsewhere in this warranty [including, but not limited to, Drinking Water Filters with MACguard®, other tanks, filter housings and pumps] and/or not manufactured by but distributed by Kinetico through authorized dealers, are covered for a period of **one year** from date of purchase.

*Warranty under I, II and III does not include freight or labor charges.*

### **Who is Covered?**

This product warranty is transferable by the original owner to a subsequent owner. The only requirement is that the system must remain at the site of original installation.

### **Extension of Warranty to a Subsequent Installation**

The ORIGINAL OWNER may move the system to another location. The influent water quality at the subsequent location MUST, however, be within your system's operating specifications. Please contact a local authorized Kinetico dealer to arrange for installation at another location.

### **Limits on this Warranty**

Your system must be sold to you by an authorized Kinetico dealer in order to receive coverage under this warranty. Additionally, this warranty does not cover products installed for any application other than single family dwellings. The design of the overall treatment system and the performance of your system is related to the chemistry of the water being treated; therefore, **this warranty is limited to the equipment manufactured and distributed by Kinetico.**

This warranty does not include damage to your system due to abuse, misuse, neglect, freezing, alterations, misapplication or a change in the influent water characteristics.

Influent water conditions **must not** exceed the following operating specifications:

#### **For Water Conditioning Equipment**

- Pressure: 80 psi for Aerator, 125 psi for all other water conditioning equipment
- Min./Max. Operating Temperature: 35°F-120°F (2°C-48°C)

#### **For Residential Drinking Water Filters, and K5 Drinking Water Systems**

- 0.1 ppm iron, 10 gpg hardness, 3000 ppm TDS
- pH range: 3-11
- Min./Max. Operating Temperature: 2°C-38°C (35°F-100°F)
- Min./Max. Operating Pressure: (35-120 psi)\*\*

\*\*Nitrate reduction: (40-120 psi)

*Warranty on the reverse osmosis membrane does not include damage caused by the failure of non-Kinetico equipment to remove iron or hardness minerals.*

Periodic replacement of filter cartridges and certain filter media (such as carbon, birm, calcite, Filter-Ag, UltraSorb™ or Sulfaban™) is part of the normal maintenance required by your system. These replacements and media loss due to natural attrition are not covered.

Additional operating parameters may apply and are listed in your system owner's manual and/or installation instructions. *Your equipment must be installed and operated in accordance with Kinetico's recommendations, and applicable state and local codes for warranty to apply.*

### **Registration and Service**

To place your system under warranty, your authorized Kinetico dealer should register your equipment with Kinetico Incorporated, P.O. Box 193, Newbury, Ohio 44065, within 30 days of the installation date. For service under this warranty, contact your authorized Kinetico dealer. Retain your receipt along with this warranty for reference if service is necessary.

### **NO OTHER WARRANTIES**

**THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY AND ARE EXCLUDED TO THE EXTENT PERMITTED BY LAW. THERE ARE NO WARRANTIES OTHER THAN THOSE CONTAINED HEREIN. IN NO EVENT SHALL KINETICO BE LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE USE OR THE LOSS OF USE OF THIS SYSTEM.**

### **How State Law Relates to the Warranty**

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### **Modification of the Warranty**

Kinetico does not authorize any other person to assume for Kinetico any other liability in connection with this product. No dealer has any authority to make any representations on behalf of Kinetico or to modify the terms of Kinetico's warranty in any way.